



**Committee on Accessible Transportation
Business Meeting
Minutes
Wednesday, December 20, 2023
9:00 a.m. – 11:30 a.m.
Webex**

Join from the meeting link

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Join by meeting number

Meeting number (access code): 2534 863 0200

Meeting password: mRxNVEmN323

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+1-415-655-0001 US Toll

CAT Attendees:

Jan Campbell
Director, Keith Edwards
Annadiana Johnson
Claudia Robertson
Diana Keever
Kris Meagher
Patricia Kepler
Dave Daley
Barry Lundberg
Adam Kriss
Ryan Skelton
Michael Sandell

TriMet and General Public Attendees:

Joseph Camper – ADA Compliance Coordinator
Lisa Strader - PBOT
Michael Corrente – Sr. Proj Mgr. Eng & Construction
David Sheppard – Big Star Transportation
Casey Goldin – Director, Rail Operations
Justin Rossman – Community Engagement Coord.
Tony Tapley – Manager, Field Operations
Charlie Clark - Manager, LIFT Service Delivery
Eileen Collins – Dir. TriMet Transp Ops. - ATP
Jenna Bruntz – LIFT Elig. Travel Education Spec.
Marti Magee – Exec. Admin. Assistant
Josh Opper – Manager Cust. Service/Reservations
John Lewis – General Manager LIFT
Tony Tapley - Mgr, Field Operations
Mary Hicks – Sr. Admin Asst. ATP

Public: Kathryn Woods

Absent: AJ Earl
Tre Madden

Meeting Minutes

9:00: A. Opening Remarks – Jan Campbell, Co-Chair

1. Minute of silence for former CAT member Arnie who recently passed away – Memorial stories shared
2. Roundtable Introductions
3. Approval Of Agenda – Motion was made by Dave Daley and seconded by Patricia Kepler. There was no discussion and no objections/abstentions. The motion was passed.
4. Approval of Minutes - Motion was made by Claudia Robertson, and seconded by Dave Daley. There was discussion of 2 errors within the minutes needing correction.
 - Robinson Tunnel was corrected to Robertson Tunnel.
 - Close of October, should be November.

9:25: B. LIFT subcommittee update –

Jan Campbell – Co-Chair, Kris Meagher – Co-Chair

Discussion on new operator training for accessible transportation and disability awareness. Would be more advantageous being involved in the operators annual recertification meetings. Address in January Executive Committee meeting.

Eileen Collins:

- The Board of Directors were very impressed with CAT bylaws and how smooth and respectful the meetings are run.
- ATP will be moving over to the Lloyd Center area.
- Approving Uber drivers for not needing to go thru the fingerprint process. Does help with same day service.

Annadiana Johnson - PBOT TNC Committee – Need TriMet personnel on committee. Looking to address all driver’s non-compliance with accessibility issues.

09:45 C. Staff Updates – Justin Rossman

- CAT application and recruitment process – Live on website and available to download. Paper application can be mailed.
- My Transit Manager launch – New technology for LIFT, gives vehicle arrival or if driver will be late. Additional features available by calling customer service. App available to download.

- Fare increase reminder and discontinuation of pink foil tickets. .30 increase – to \$2.80

Annadiana Johnson – TriMet is not posting the fare increase information on the fixed route buses or at the bus stops.

Jan Campbell said the fare increase information was included on the LIFT buses.

Eileen Collins said there will be stickers on the buses this next week, regarding fare increase.

- FX2 survey update – PSU had over 175 surveys/ there are \$25 gift cards for participants still available.

Dave Daley – survey questions are organized to create tension – getting bikes away from bus stops.

10:00 D. General Public Comment:

Kathryn Woods – public comment regarding the fare increase is especially hard on people who do not have a Hop pass. Care givers with pocket change are especially hit hard.

10:05 E. Committee Member Feedback & Discussion

Annadiana Johnson: Hatfield station (Hillsboro) – scroll boards post that elevators are not working – but are not communicating “next” trains. Three tracks at this station, so the scroll boards need to communicate this information.

Patricia Kepler: Low vision/Blind travelers accessibility to Hop activator. A visually impaired friend thought they had validated their fare, but when questioned by fare inspectors, it did not show as being validated and the fare inspectors gave Patricia’s friend a difficult time.

There is a need for sensitivity training for TriMet fare/Security personnel.

Ryan Skelton: booking rides with UZURV Vans, a larger than standard size mobility chair and doesn’t fit in most vehicles.

Mike Sandell: The noise the Hop activator makes when being used. Is there a simpler way to understand the beep sequence? Is there a possible different sound?

Mike Sandell: The number of UZURV passengers in the vehicle (Passenger Van) challenges safety and comfort.

Claudia Robertson: Providers for special transportation. Need to share the classes that Eileen teaches on Presenting Well.

Adam Kriss: More information needed on the Max and streetcar collision. Need to revisit the speed limits associated with streetcar as there are no mobility securements on streetcar.

10:20 F. TriMet Board of Directors Update – Director Keith Edwards,

- Board of Directors approved CAT By laws – the Board was extremely pleased with the CAT Committee.
- Robertson Tunnel, needs people with disabilities to participate in the emergency reenactment. Does not work having people simulate disabilities. More people needed with sight impairments to help.
- Jan Campbell: Assimilation project – if Staff could connect to spread the word.
- Patricia Kepler: Would be willing to be there, however her service dog would be traumatized, by the noise and activity.
- Ryan Skelton: Emergency response SOPs for service animals.
- Adam Kriss: We know about the evacuation in the Robertson tunnel, but what about evacuation for the Max/Street Car collision - are provisions put in place to address this?

10:30 G. Break

10:45 H. Transit Center redesign conversation – Michael Corrente, Senior Project Manager, Engineering & Construction

Lead design for Oregon City and Beaverton redesign projects. Initial talks with City of Beaverton as well as Oregon City. Trying to be very strategic with little to no service interruption.

Replacing to ADA standards new curb cuts (Yellow), tactile panels and painted crosswalks. New Crew rooms to be enlarged. Specified

LIFT/Paratransit drop offs close to the MAX lines (Beaverton) New shelter along McLoughlin as well as 2 on Main Street.

Claudia Robertson: Are the bus locations being changed. The common stops will remain the same. Timeline on project is to begin construction early 2025. 12 – 14 months construction time.

Eileen Collins: Working with PSU and Amy Parker for better 3d maps and tactile drawings. Orientation and training for our employees, create design standards moving forward to make it easier to navigate for the sight impaired community.

Ryan Skelton: Bike barn for larger bikes – accessibility

AnnaDiana Johnson: Is there no plan for electric buses in Oregon City. Mobility device charging stations need to be added as well.

Mike Sandell: Timeline and accessibility from the bus transfer in Oregon City needs to be addressed.

Director Keith Edwards: Changes need audible considerations, for sight impaired as well as new riders. Let's be proactive not reactive.

Ryan Skelton: From a funding perspective looking for more/larger signage.

Annadiana Johnson: We know that the Hop card can access the TriMet elevators, we should program the Hop card to use as access to TriMet public restrooms, make public restroom available.

11:25 I. **Public Comment**

Kathryn Woods: Need Timelines for making public communications available for these projects.

11:30 J. **Adjourn Business Meeting**

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